



ENDLESS WAX STUDIO
2825 SW Brighton Street
Port St. Lucie, FL 34953
(772)877-2191

CANCELLATION POLICY

In an effort to remain timely with our patient flow and allow for optimal client access, we have implemented the following cancellation policy:

- All clients are required to pay a \$25 deposit at the time of booking an appointment (excluding follow-ups and free consultations) the deposit will be credited to the services rendered. In the event of a no show or cancellation less than 24 hours the deposit will NOT be refunded.
- Appointment times are reserved especially for you. Please be mindful of this if you are unable to keep your appointment. Providing us with a 24-business hour notice will help make this appointment available to another patient.

LATE ARRIVAL POLICY

We suggest arriving 5-10 minutes prior to your appointment time to allow time to complete paperwork or answer questions about your service you may have. We understand that issues can arise that may cause you to be late for your appointment. However, we ask that you call to inform us if that ever occurs, so we can do our best to accommodate you. Appointment times are reserved for each client, so oftentimes we cannot exceed that reserved time.

REFUND POLICY

At Endless Wax Studio we work with each client to discuss treatment objectives and review likely outcomes, benefits and risks associated with each treatment. We offer individual treatment as well as significantly discounted treatment package options so each client may choose the approach that is best suited for their needs and budget.

Once services are purchased, they will not be refunded, however, to ensure our clients always receive the greatest experience at Endless Wax Studio unused service values (cash equivalent for the remaining amount of a treatment package) can be applied to any other service at Endless Wax Studio.

FINAL NOTE

Aesthetics is not an exact science and how you may respond to a given treatment will vary from person to person. It is virtually impossible to predict results and therefore payments made for services are for treatments to be performed -- not for a specific result. However, we always strive to achieve the absolute best result that we can for you.